

TERMS AND CONDITIONS

[Insert your Business Name]

[Insert Your Name]

Please read these Terms and Conditions carefully. By accepting a quotation and/or paying a booking fee, you agree to be bound by the terms set out below.

1. Booking and Formation of Contract

1.1 A legally binding agreement is formed only when:

- The Client has accepted the written quotation; and
- A non-refundable booking fee of 30% of the total wedding booking cost has been received.

1.2 The booking fee:

- Is non-refundable;
- Secures the wedding date; and
- Will be deducted from the final balance.

1.3 Booking fees must be paid at the time of quote acceptance or within 3 days of acceptance. No date is secured until cleared funds have been received.

1.4 If a quotation is not accepted within 7 days of issue, it may be withdrawn and a revised quotation may be required.

1.5 Any changes to the booking (including but not limited to number of services, location, timings, or additional requirements) may result in a revised quotation and adjusted total cost.

1.6 The Client may increase or decrease the number of services up to 12 weeks prior to the wedding date. Within 12 weeks of the wedding date, the agreed total balance becomes fixed and reductions will not be permitted.

1.7 If an assistant is required due to timing, party size, or logistics, an additional assistant fee will apply and will be confirmed in writing.

2. Date Changes

2.1 Wedding date changes are subject to availability and may incur an £80 administrative fee.

2.2 Trial date changes made within 5 weeks of the scheduled trial will incur a £30 administrative fee.

2.3 Date changes are not confirmed until agreed in writing.

3. Cancellation by the Client

3.1 The Client may cancel the booking at any time by providing written notice.

3.2 The following cancellation terms apply:

- The 30% booking fee is non-refundable.
- If cancellation occurs within 12 weeks of the wedding date, the full remaining balance becomes immediately payable.

4. Cancellation Due to Circumstances Outside the Client's Control

4.1 If cancellation is required due to circumstances beyond the Client's control (for example, government restrictions), the booking fee may be transferred to a new date without charge, subject to availability.

4.2 Any new date may be subject to revised pricing due to inflation, seasonal changes, or updated service rates.

4.3 If the Stylist is unavailable on the proposed new date, 50% of the booking fee will be retained to cover administrative time and loss of the original date. The remaining 50% will be refunded.

5. Cancellation by the Stylist

5.1 In the unlikely event that the Stylist is unable to fulfil the booking due to illness, injury, personal emergency, or circumstances beyond reasonable control, reasonable efforts will be made to arrange a replacement stylist of similar professional standard.

5.2 A replacement cannot be guaranteed.

5.3 If no suitable replacement can be arranged, the Client will receive a full refund of all monies paid, excluding any completed trial services.

5.4 The Stylist shall not be liable for any indirect or consequential losses.

6. Exclusivity

6.1 Exclusivity is not automatically guaranteed for the wedding date.

6.2 The Stylist reserves the right to accept additional bookings on the same date provided they do not interfere with agreed timings or service standards.

6.3 An exclusivity fee may be arranged upon request.

7. Travel and Destination Weddings

7.1 Travel expenses will be quoted at the time of booking and are calculated based on mileage and time.

7.2 Any parking, toll, congestion, or access charges must be reimbursed by the Client.

7.3 For destination weddings, the Client agrees to cover:

- Return flights;
- A minimum two-night accommodation stay;
- Transportation to and from airports; and
- Transportation to and from the wedding venue (if required).

Travel arrangements must be agreed in writing prior to confirmation.

8. Client Responsibilities

8.1 The Client must inform the Stylist of any medical conditions, allergies, sensitivities, or other factors that may affect the use of products or equipment.

8.2 The Stylist shall not be held liable for reactions, loss, or damage arising from:

- Undisclosed conditions; or
- Changes in product formulations beyond the Stylist's control.

8.3 The Stylist reserves the right to refuse service where a health or safety risk is identified.

8.4 The Client acknowledges that allergic reactions are possible and patch testing is recommended where appropriate.

9. Payment Terms

9.1 All payments must be made via bank transfer unless otherwise agreed in writing.

9.2 Trial payments must be received no later than 24 hours prior to the trial appointment.

9.3 The final wedding balance must be paid no later than 14 days prior to the wedding date.

9.4 Failure to make payment by the due date may result in cancellation of the booking.

10. Photography and Marketing

10.1 The Client grants permission for photographs of styling work (including members of the wedding party) to be used for portfolio, website, and social media marketing purposes.

10.2 If the Client does not consent to photography usage, written notice must be provided prior to the wedding date.

11. Data Protection

11.1 Personal data is collected and processed in accordance with applicable UK Data Protection legislation.

11.2 Client information is stored securely and used solely for:

- Providing contracted services;
- Administrative purposes;
- Legal and regulatory compliance.

11.3 Personal data is retained for six (6) years following the Client's last appointment and is securely destroyed thereafter.

11.4 Client information will not be shared with third parties unless required by law.

12. General

12.1 These Terms and Conditions constitute the entire agreement between the parties.

12.2 Any amendments must be agreed in writing.

12.3 These Terms are governed by the laws of England and Wales.

13. Electronic Acceptance

Where this Agreement is accepted electronically, the Client acknowledges and agrees that:

- Acceptance of the quotation in writing (including by email or message); and/or
- Payment of the required booking fee

shall constitute full acceptance of these Terms and Conditions and shall form a legally binding contract between the parties.

The Client agrees that electronic confirmation and/or payment of the booking fee is sufficient evidence of agreement and replaces the need for a physical signature.

13. Agreement and Signatures

By signing below, the Client confirms that:

- They have read and understood these Terms and Conditions in full;
- They agree to be legally bound by them;
- They are over 18 years of age and authorised to enter into this agreement;
- They accept responsibility for payment of all agreed services.

This Agreement becomes legally binding upon signature and payment of the required booking fee.

Client Details

Full Name of Client: _____

Client Signature: _____

Print Name: _____

Date: _____

Stylist Details

Business Name: _____

Stylist Name: _____

Signature: _____

Date: _____